

GUARANTEE

PREVOST PIPING SYSTEM - PPS Concept



Products in the **PPS** range are guaranteed against all manufacturing and material defects for a period of 10 (ten) years, with effect from the date of manufacture, under normal operating and maintenance conditions.

This guarantee is subject to the following conditions:

Prevost assumes no liability and provides no guarantee against defects (and prejudice of any kind that may arise therefrom) that are caused by:

- Assembly or installation of the products in a manner not compliant with the **Prevost** instructions and specifications (documents, assembly and user manual, special recommendations, etc.), or not compliant with the prevailing professional standards, or any defects and the consequences thereof if the customer commissions the equipment itself when **Prevost**

had stipulated that commissioning must be performed by **Prevost**.

- Abnormal conditions of use (e.g. equipment overloaded), improper maintenance, poor monitoring, negligence (e.g. continued use of a part or item of equipment thought to be defective, which could increase damage to the item or to other nearby equipment supplied by **Prevost**) or inappropriate storage conditions.

- Use that is not compliant with the intended use of the product, or abnormal use, or use that is not compliant with the **Prevost** instructions.

- Materials supplied by the customer, a design imposed by the customer, or any servicing or maintenance work performed on the equipment by personnel not expressly authorised by **Prevost**

- Defects and the consequences thereof relating to normal use of the product.

- Any product that is not supplied by **Prevost** and that is used, installed or incorporated in a **Prevost** product. **Prevost** may not be held liable for any damage resulting from such product combinations.



In order to benefit from these provisions, the customer must notify **Prevost** without delay and in writing within the deadlines set out below, of any defects that it attributes to the equipment, and must provide evidence as to the existence of the said defects.

The customer must provide **Prevost** with all necessary means to observe the defect, and to provide a solution. The customer must also, unless specifically agreed with **Prevost**, refrain from performing any repairs itself or having a third party perform repairs to potential defective products.

This guarantee is restricted, at the discretion of **Prevost**, to the repair or straightforward replacement, ex-works, of all parts that **Prevost** acknowledges as defective. **Prevost** takes no responsibility for any bodily injury or damage to property arising from defective parts.

The customer may not claim any compensation or damages, for any reason.

The work performed under this guarantee will generally be performed in **Prevost** workshops, after the customer has, at its own expense, returned to **Prevost** the defective items or parts for repair or replacement.